

Overseas Returns * (Use only if you are not in the UK)

Payment & Shipping

Returning your sample from outside of the UK, you should use our licensed courier service which is with DHL/Fedex

This is payable in advance to Regenerus Laboratories. Details of fees can be found on our website.

Your test collection kit contains a DHL/Fedex courier bag but no shipping label.

When you know the date of your blood draw, please Email: info@regeneruslabs.com SUBJECT: DHL/FEDEX Label).

- 1) We will then send you an invoice for payment for the shipping.
- 2) When paid, we will issue you with your shipping label via email.

When you have been issued with your DHL/Fedex shipping label;

- 1) record the “waybill number” quoted on the shipping label and keep this for tracking your sample.
- 2) contact DHL/Fedex in your local country to request a collection or find a Drop Off location.

When you are ready to ship;

- 1) Place the completed package containing the specimens into the DHL bag and seal bag .
- 2) Place all documents, including the DHL/Fedex label and Commercial Invoices (which you MUST sign), into the clear outer document pocket on the DHLFedex bag.

Cyrex - Blood Draw & Saliva Test Kit Instructions

Patients will be provided with a Cyrex Laboratories “Requisition Form” from their referring health care professional (HCP). If you do not have one, please contact your HCP directly to request this. Proceeding without this will delay the analysis of your sample.

Your Test Collection Kit Contains

Saliva Collection

- 1 x Screw top saliva collection tube with 4ml marking

Serum Blood Collection

- 1 x Gold Top Collection Tube (For primary blood collection and centrifugation)
- 1 x Aliquot Tube (Small clear capped tube for Serum transportation)
- 1 x Pipette
- 1 x Clear Bio Hazard Bag with absorbent material
- 1 x Regenerus Test Requisition form.

Please retain the box for returning your sample.

Customers returning samples within the UK

- 1 x UPS standard return courier label

or

Customers returning samples from overseas

- 1 x DHL/Fedex courier shipping bag (No Label see page 4)

MSDS Information:

Saliva collection tube contains 300ul mixture of preservative mixture: Sodium Benzoate & De-Ionised Water. Ratio 12ml H2O: 4.725g Sodium Benzoate. Expiry date last 6 digits of batch code on tube ddmmyy. Do not ingest. Eye Irritant Category 2A. If in eyes, rinse cautiously with water for several minutes. Remove contact lenses if present. If irritations persists get medical attention.

Blood Draw Instructions

“Refrain from eating fatty food, 24 hours before commencing test.”

Draw blood into the Gold Top Tube

Stand for 20 Minutes then Centrifuge (No centrifuge? See below)

Centrifuge for 15 minutes at 2000-3000 rpm, until the serum is separated from the Red Blood Cells. **Transfer the serum using a pipette into the small clear capped tube.**

(Minimum requirement 2mls, 500ul).

Replace the cap and secure with tape.

Label sample tubes with

- Name of patient, Date of blood draw , Cyrex Requisition Number, Date of Birth .

Ensure all samples are sealed securely in the clear Bio Hazard Bag, with absorbent materials. Place in the Box.

If the phlebotomist is unable to centrifuge the sample, then send the whole blood sample in the Gold Tube to us at Regenerus Laboratories. It must be sent the same day as the blood draw and reach us overnight (the next day). The last day for sending specimens is Thursday.

Saliva Collection Instructions (Array 14 only)

Start the saliva collection in the morning before brushing your teeth or at least one hour after eating any food or liquid intake.

Unscrew top and fill with saliva upto the 4ml mark. Allow saliva to settle (bubbles) and top up if required. **Replace lid and screw tight**

Label sample tube with

- Name of patient, Date of blood draw , Cyrex Requisition Number, Date of Birth .

Paperwork

Ensure you complete and return all paperwork :

- * CYREX Form must contain date and time of specimen collection & Phlebotomist Initials
- * REGENERUS Laboratory Requisition form, signed and dated.

Enclose the sample tube/s & paperwork, and seal the box...

Return Instructions within the UK

Payment & Shipping UK

(*International clients turn to page 4*)

You can choose to send your sample back to us by whichever means you choose including the Royal Mail. If you choose the Royal Mail service you must only use the “Special Delivery 1pm” service.

For your convenience we have enclosed a UPS Courier returns label. If you choose to use the UPS service, please stick this label to the front of your sealed parcel.

Using UPS UK

Telephone UPS one working day beforehand on 03457 877 877 or visit www.ups.com/dropoff to find a convenient drop off centre.

- Request a standard returns delivery.
- Quote Account AR6636.
- Inform them you have a Pre-Paid returns label.
- **Record** the Tracking Number on the UPS shipping Label.